



Feedback from Consumer

TARGET ≥ 85%

Feedback	Jul-17			Oct-17			Jan-18			Apr-18			YEAR TO DATE AVERAGE
Men's Shelter Satisfaction Survey (General Q's)	99.0%			99.0%			85.0%			95.0%			94.5%
FY 18	99.0%			99.0%			85.0%			95.0%			94.5%
Feedback	Jul-18			Oct-18			Jan-19			Apr-19			YEAR TO DATE AVERAGE
Men's Shelter Satisfaction Survey (General Q's)	98.0%			98.0%			97.0%			99.0%			97.7%
FY 19	98.0%			98.0%			97.0%			99.0%			97.7%
Feedback	Jul-19			Oct-19			Jan-20			Apr-20			YEAR TO DATE AVERAGE
Men's Shelter Satisfaction Survey (General Q's)	97.0%			94.0%			94.0%			0.0%			95.0%
FY 20	97.0%			94.0%			94.0%			0.0%			95.0%

Reviewed 7/15/2020 Due to COVID-19 pandemic, no data was available